

Owner's Guide  
Brugervejledning  
Bedienungsanleitung  
Gebruikershandleiding  
Guía del usuario  
Käyttöohje  
Notice d'utilisation  
Manuale di istruzioni  
Kezelési útmutató  
Brukerveiledning  
Podręcznik użytkownika  
Manual do Proprietário  
Bruksanvisning  
តម្លៃដ្ឋាន  
사용자 안내서  
用户指南  
使用者指南  
取扱説明書  
دليل المالك

**BOSE**

**BOSE® SOLO 5**  
TV SOUND SYSTEM


# IMPORTANT SAFETY INSTRUCTIONS

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## Please read and keep all safety and use instructions.

**C E** Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU and all other applicable EU directive requirements. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11.  Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
12. Unplug this apparatus during lightning storms or when unused for long periods of time.
13. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

# IMPORTANT SAFETY INSTRUCTIONS

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## WARNINGS/CAUTIONS



This symbol on the product means there is uninsulated, dangerous voltage within the product enclosure that may present a risk of electrical shock.



This symbol on the product means there are important operating and maintenance instructions in this guide.



Contains small parts which may be a choking hazard. Not suitable for children under age 3.



This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.

- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
- Do NOT expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the apparatus.
- Keep the product away from fire and heat sources. Do not place naked flame sources, such as lighted candles, on or near the product.
- Do NOT make unauthorized alterations to the product.
- Do NOT use a power inverter with this product.
- Do NOT use in vehicles or boats.
- The speaker wire and interconnect cables included with this system are not approved for in-wall installation. Please check your local building codes for the correct type of wire and cable required for in-wall installation.
- Use this product only with the power supply provided.
- Where the mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- The batteries provided with this product may present a risk of fire or chemical burn if mishandled.
- Do NOT expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
- Only use the mounting hardware supplied with this product.
- Do NOT mount on surfaces that are not sturdy, or that have hazards concealed behind them, such as electrical wiring or plumbing. If you are not sure about installing the bracket, contact a qualified professional installer. Ensure the bracket is installed according to local building code.
- Due to ventilation requirements, Bose does not recommend placing the product in a confined space such as in a wall cavity or in an enclosed cabinet.

# REGULATORY AND LEGAL INFORMATION

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**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and ISED Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

## **CAN ICES-3(B)/NMB-3(B)**

This device complies with FCC and ISED Canada RF radiation exposure limits set forth for general population. It must not be co-located or be operating in conjunction with any other antennas or transmitters.

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Model: 418775

## **For Europe:**

Frequency band of operation 2400 to 2483.5 MHz.

Maximum transmit power less than 20 dBm EIRP.

Maximum transmit power is below regulatory limits such that SAR testing is not necessary and exempt per applicable regulations.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

## **Management Regulation for Low-power Radio-frequency Devices**

### **Article XII**

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

### **Article XIV**

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

## Product Power State Table

The product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norm(s) or document(s): Regulation (EC) No. 1275/2008, as amended by Regulation (EU) No. 801/2013.

Required Power State Information	Power Modes	
	Standby	Networked Standby
Power consumption in specified power mode, at 230V/50Hz input	≤ 0.5 W	N/A*
Time after which equipment is automatically switched into mode	< 2.5 hours	N/A*
Power consumption in networked standby if all wired network ports are connected and all wireless network ports are activated, at 230V/50Hz input	N/A	N/A*
Network port deactivation/activation procedures. Deactivating all networks will enable standby mode.	<p><b>Bluetooth:</b> Deactivate by clearing the pairing list by pressing and holding the Bluetooth button for 10 seconds. Activate by pairing with a <i>Bluetooth</i> source.</p> <p>*product does not utilize a networked standby mode for a Bluetooth<sup>®</sup> connection and does not have the ability to be configured to a network via Wi-Fi<sup>®</sup> or Ethernet</p>	

## External Power Supply Technical Information

The external power supply provided with the product, in accordance with the Ecodesign Requirements for Energy Related Products Directive 2009/125/EC, is in compliance with the following norms(s) or documents(s): Commission Regulation (EU) 2019/1782.

<b>Manufacturer</b>	Bose Products B.V.
<b>Commercial registration number</b>	36037901
<b>Address</b>	Gorslaan 60 1441 RG Purmerend The Netherlands
<b>Model identifier</b>	DT20V-1.8C-DC
<b>Input voltage</b>	100V-240V
<b>Input AC frequency</b>	50Hz/60Hz
<b>Output voltage</b>	20V DC
<b>Output current</b>	1.8A
<b>Output power</b>	36W
<b>Average active efficiency</b>	89.0%
<b>Efficiency at low load (10%)</b>	88.3%
<b>No-load power consumption</b>	0.08W




Please dispose of used batteries properly, following local regulations. Do not incinerate.

廢電池請回收

# REGULATORY AND LEGAL INFORMATION

## China Restriction of Hazardous Substances Table

Names and Contents of Toxic or Hazardous Substances or Elements						
Toxic or Hazardous Substances and Elements						
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal Parts	X	0	0	0	0	0
Plastic Parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0
This table is prepared in accordance with the provisions of SJ/T 11364. 0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

## Taiwan Restriction of Hazardous Substances Table

Equipment name: Bose® Solo, Type designation: 410376						
Restricted substances and its chemical symbols						
Unit	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium (Cr+6)	Polybrominated biphenyls (PBB)	Polybrominated diphenyl ethers (PBDE)
PCBs	-	o	o	o	o	o
Metal Parts	-	o	o	o	o	o
Plastic Parts	o	o	o	o	o	o
Speakers	-	o	o	o	o	o
Cables	-	o	o	o	o	o
<b>Note 1:</b> "o" indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. <b>Note 2:</b> The "-" indicates that the restricted substance corresponds to the exemption.						

### Please complete and retain for your records

The serial and model numbers are located on the bottom of the soundbar and on the packaging for the remote control.

Serial number: \_\_\_\_\_

Model number: \_\_\_\_\_

Please keep your receipt with your owner's guide. Now is a good time to register your Bose product. You can easily do this by going to [global.Bose.com/register](https://global.Bose.com/register)

**Date of Manufacture:** The eighth digit in the serial number indicates the year of manufacture; "0" is 2010 or 2020.

**China Importer:** Bose Electronics (Shanghai) Company Limited, Part C, Plant 9, No. 353 North Ruying Road, China (Shanghai) Pilot Free Trade Zone

**EU Importer:** Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

**Taiwan Importer:** Bose Taiwan Branch, 9F-A1, No. 10, Section 3, Minsheng East Road, Taipei City 104, Taiwan  
Phone Number: +886-2-2514 7676

**Mexico Importer:** Bose de México, S. de R.L. de C.V., Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

The CMIIT ID is located on the back panel product label.

**California:** Contains lithium ion battery with Perchlorate Material - special handling may apply.  
See [www.dtsc.ca.gov/hazardouswaste/perchlorate](https://www.dtsc.ca.gov/hazardouswaste/perchlorate)

## REGULATORY AND LEGAL INFORMATION

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## About your TV sound system

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Your TV sound system provides clear, spacious sound from one compact soundbar.

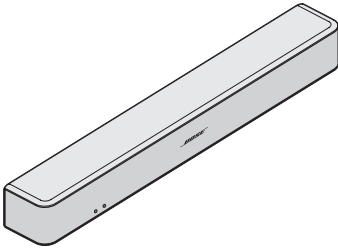
### System features

- Videostage® and TrueSpace® technologies deliver many of the benefits of a five-speaker home theater in a single soundbar.
- Sleek and elegantly designed soundbar fits easily in front of your TV.
- Connects with just one audio cable for easy setup.
- Programmable universal remote powers on/off your TV, cable/satellite box and system with the press of a single button.
- Stream music from *Bluetooth*® devices.
- Stores up to eight *Bluetooth* devices in its pairing list.
- Connects up to two *Bluetooth* devices for easy switching between devices.
- Mounting ring to hide the power supply behind your mounted TV.
- Soundbar can be mounted on the wall (kit available separately).

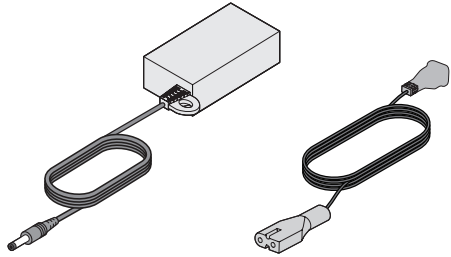
## Unpacking

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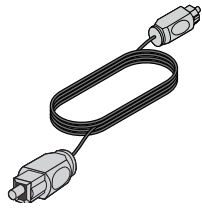
Carefully unpack the carton and confirm that the following parts are included:



Soundbar



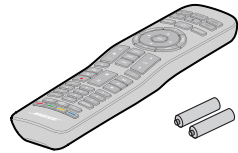
Power supply and cord\*



Optical cable



Coaxial cable  
(Europe only)



Universal remote control  
(batteries provided)

\*May ship with multiple power cords. The appropriate power cord for your region is supplied.

**Note:** If part of the system is damaged, do not use it. Contact your authorized Bose® dealer or Bose customer service. Refer to the contact sheet in the carton.

## Placing the soundbar

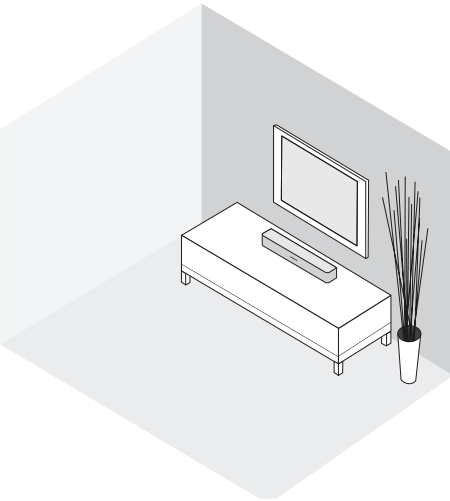
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- Stand the soundbar on its feet in front of your TV.
- Do not place your TV on the soundbar.
- Make sure there is an AC (mains) power outlet nearby.

### To avoid wireless interference:

- Keep other wireless equipment away from the soundbar.
- Place the soundbar outside of and away from metal cabinets, other audio/video components and direct heat sources.

## Sample soundbar placement



## Wall mounting the soundbar

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You can mount the soundbar on a wall. To purchase the WB-120 Wall Mount Kit, contact your local Bose® dealer or visit [www.Bose.com](http://www.Bose.com)

After wall mounting and setting up the soundbar, adjust the audio for better bass sound (see page 37).

**CAUTION:** Do not use any other hardware to mount the soundbar.

## Cable options

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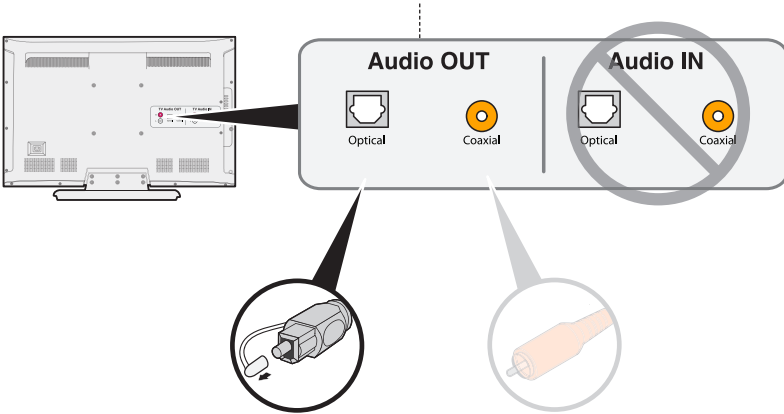
Connect your TV to the soundbar using one of the two digital cable options. The optical cable is the preferred method for connection.

**Note:** If your TV does not have an optical or coaxial connector, see “Alternate Setup” on page 27.

1. On the back of your TV, locate the **Audio OUT** (digital) connector panel.

**Note:** You must connect the audio cable through your Audio OUT connector panel.

Your TV's connector panel may not appear as shown. Look for the shape or color (coaxial) of the connector.



**Option 1:**  
**Optical cable (digital audio)**  
Preferred method for connection.

**Option 2:**  
**Coaxial cable (digital audio)**  
Use if no optical output is available.

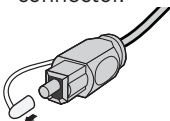
2. Choose an audio cable.

## Connecting your TV

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Insert one end of the audio cable into the correct **Audio OUT** (digital) connector on your TV.

**CAUTION:** If using an optical cable, remove the protective caps from both ends. Inserting the plug in the wrong orientation can damage the plug and/or the connector.



## Connecting the soundbar

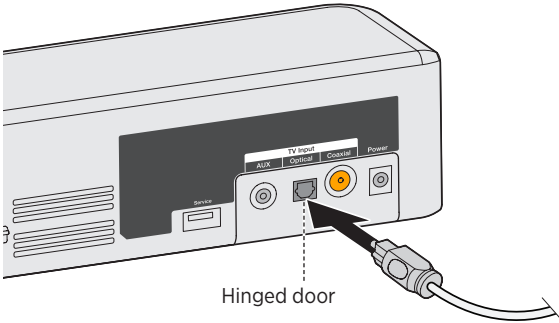
After connecting the audio cable to your TV, connect the other end to your soundbar. Use only one audio cable.

For instructions on connecting a coaxial cable, see page 16.

### Option 1: Optical cable (preferred)

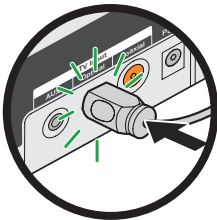
**CAUTION:** Ensure you have removed the protective cap from both ends of the optical cable. Inserting the plug in the wrong orientation can damage the plug and/or the connector.

1. Hold the optical cable's plug with the Bose logo facing down.
2. Align the plug with the **Optical** connector on the soundbar and insert the plug carefully.



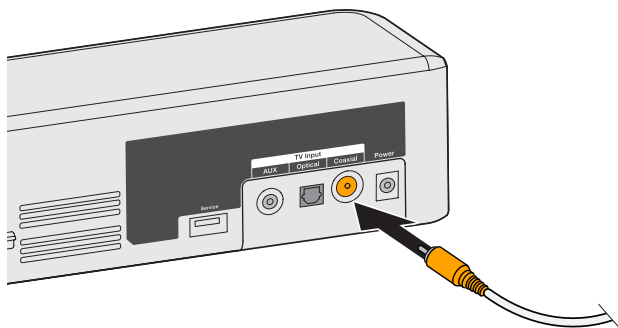
**Note:** The connector has a hinged door that swings inward when inserting the plug.

3. Firmly push the plug into the connector until you hear or feel a click.



### Option 2: Coaxial cable

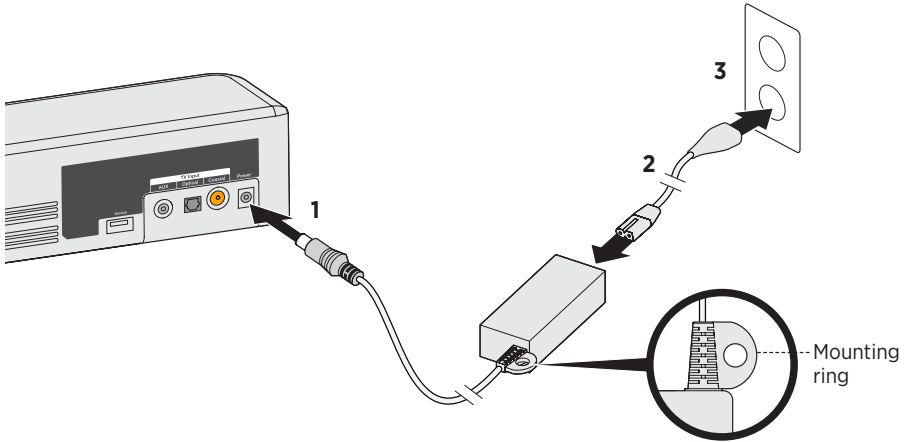
Insert the other end of the coaxial cable into the **Coaxial** connector on the soundbar.





## Connecting to power

1. Plug the power supply into the **Power** connector.



2. Plug one end of the power cord into the power supply.
3. Plug the other end into a live AC power (mains) outlet.  
The soundbar emits a tone.

### Mounting ring

To hide the power supply behind your mounted TV, use the mounting ring. Attach the mounting ring to your TV's wall mount using zip ties or bread ties (not provided).

## Turning off your TV speakers

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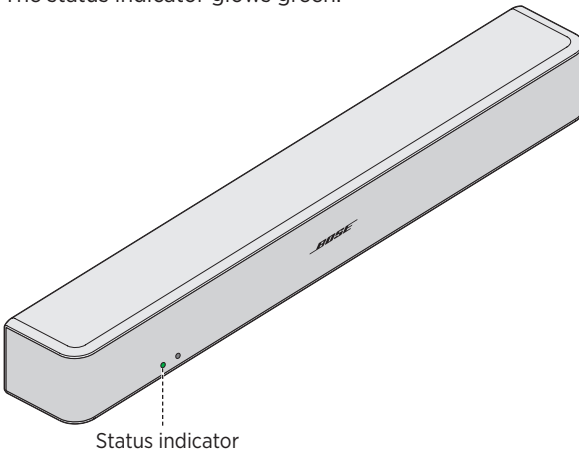
To avoid hearing distorted sound, turn off your TV speakers.

Refer to your TV's owner's guide for more information.

## Powering on your soundbar

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1. Power on your TV.
2. If you are using a cable/satellite box or other secondary source, power on the source.
3. Press the Power button (⏻) on the remote control.  
The status indicator glows green.



4. Check if sound is coming from the soundbar.

**Note:** If you do not hear sound coming from the soundbar, see “Troubleshooting” on page 35.

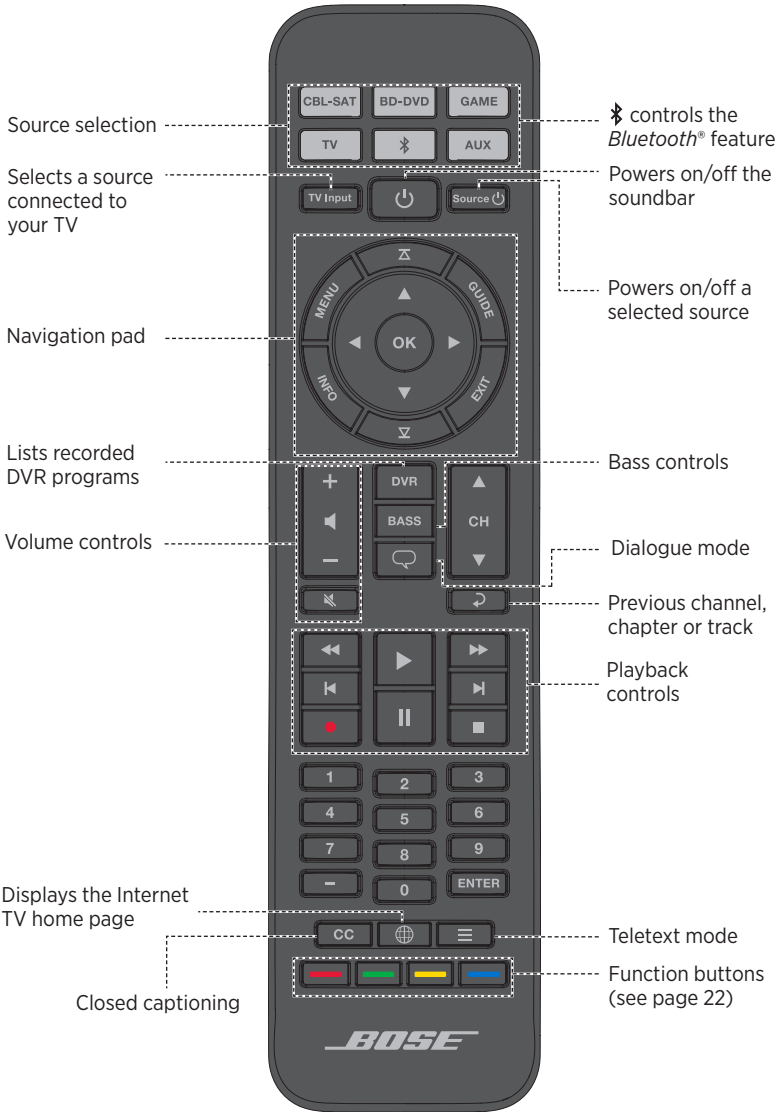
## Confirming your TV speakers are off

1. Press the Mute button (🔇) on the soundbar's remote control.
2. Check that no sound is coming from your TV.

**Note:** If you hear sound coming from your TV, see “Troubleshooting” on page 35.

# Remote control buttons

Use the remote to control sources connected to your system, adjust the system volume, change channels, use playback functions, enable cable/satellite box functions and navigate source menus.



## Programming the universal remote

---


You can program the universal remote to control your source, such as a TV, DVD/Blu-ray Disc™ player, cable/satellite box, game system or DVR, by entering the code for your source's brand. There may be several codes for your source. You may need to perform this procedure multiple times to locate the correct code.

### Locate your source's code

1. Power on your source.
2. Locate the code for your source's brand in the Universal Remote Device Codes book (provided).

### Enter your source's code




1. On the remote control, press and hold the appropriate source button until all six source buttons glow, then release.

For example, to program your TV, press and hold  until all six source buttons glow, then release.


The appropriate source button continues to glow.

2. On the number keypad, enter the code for your source's brand and press + on the volume button.

### Test your source's code

1. Test your source for basic functions. Follow the instructions for your source:
  - **TV:** press the channel buttons. Press . The settings menu appears. Press ◀ and ▶ to navigate.
  - **Cable/satellite box:** press . The programming guide appears. Press ◀ and ▶ to navigate.
  - **DVD or Blu-ray Disc™ player:** press . The settings menu appears. Press ◀ and ▶ to navigate.
  - **Game system:** press ◀ and ▶ to navigate through your menu.


2. Based on your source's response to basic functions:

- **Remote responds accurately:** press  to exit programming and save your settings.
- **Remote does not respond or does not respond accurately:**
  - **If your source button glows:** press + on the volume button to move to the next code. Repeat steps 1 - 2 in "Test your source's code." You may need to repeat this procedure 30 or more times. If all six buttons blink three times, you have cycled through all codes for your source.
  - **If your source button is off:** your remote exited programming mode. Repeat steps 1 - 2 in "Enter your source's code" and steps 1 - 2 in "Test your source's code."

**Tip:** After you exit programming mode, press the appropriate source button to use your source.

**Note:** Your source may not be compatible with universal remote controls or may not accept IR (infrared) signals. Refer to your source's owner's guide for more information.

## Customizing the power button



You can customize  (power button) on your remote to power on/off your soundbar, TV and cable/satellite box simultaneously.

1. Program your remote to control your TV and cable/satellite box (see page 20).
2. Press **CBL-SAT** and **TV** simultaneously and hold for 10 seconds.  
Both buttons flash three times.

## Resyncing your cable/satellite box and TV

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After customizing the power button, your cable/satellite box and TV may become out of sync and not power on/off simultaneously. Use the following steps to resync your soundbar.


1. Press the source button for the source that is out of sync.
  2. Press **Source**  to power on/off the source.
  3. Press .
- Your sources power on/off simultaneously.

### Switching between sources

---

You can switch from one source to another by pressing the appropriate source button on the remote.

**Note:** Before you begin, ensure you have correctly programmed your sources.

1. Press the button for the source you want to control.  
The source button glows.
2. Press **Source**  .  
The source powers on.
3. Press **TV Input** and select the correct input on your TV.

### Function buttons

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The red, green, yellow and blue buttons on the remote control correspond with the color-coded function buttons on your cable/satellite box or teletext functions.

- Cable/satellite box functions: refer to your cable/satellite box's owner's guide.
- Teletext functions: correspond with color-coded page numbers, headings or shortcuts on a teletext display.


### Adjusting the volume

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On the remote control:

Press + to increase the volume.

Press – to decrease the volume.

Press  to mute or unmute the audio.

**Note:** If you hear sound coming from your TV, see “Troubleshooting” on page 35.

### Adjusting the bass level

---

1. Press the Bass button (**BASS**).  
The status indicator blinks white three times.
2. On the remote control:
  - Press + to increase the bass.
  - Press – to decrease the bass.

3. Press the Bass button (**BASS**).

The status indicator blinks white three times and the soundbar saves your settings.

**Note:** For optimal sound quality for dialogue-only programs, such as news and talk shows, see “Dialogue mode.”

## Resetting the bass level

On the remote control, press and hold **BASS** for five seconds to reset the bass level to original factory settings.

The status indicator blinks white three times and remains solid white. The soundbar returns to original factory settings.

## Dialogue mode

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Dialogue mode provides optimal sound quality for dialogue-only programs, such as news and talk shows, by decreasing the soundbar’s bass settings.

Press the dialogue button (🗨️) to toggle between dialogue mode and your default audio settings.


The status indicator glows amber when dialogue mode is enabled.

## Auto-wake

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You can set the soundbar to power on whenever a sound signal is received.

**Note:** The soundbar powers off after 60 minutes of inactivity.

Press and hold  on the remote for five seconds until you hear a tone to toggle between auto-wake and default power settings.

The status indicator glows dim amber when the soundbar is off and auto-wake is enabled.

## Programming a non-Bose remote control

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You can program a non-Bose remote control, such as your cable/satellite box remote, to control the soundbar. Refer to your non-Bose remote control’s owner’s guide or cable/satellite website for instructions.

Once programmed, the non-Bose remote performs basic functions such as power on/off and volume.

## Pairing a *Bluetooth*® device


*Bluetooth*® wireless technology enables you to stream music from *Bluetooth* smartphones, tablets, computers or other audio devices to the soundbar.

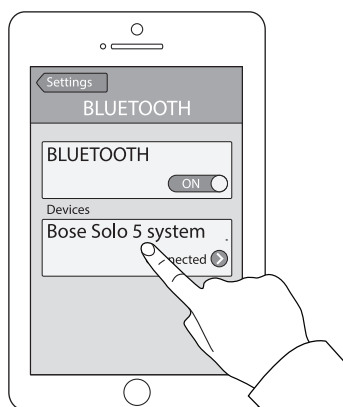
Before you can stream music from a *Bluetooth* device, you must pair your device with the soundbar.

1. On the remote control, press and hold the *Bluetooth* button  until the *Bluetooth* indicator blinks blue.

Make sure the *Bluetooth* indicator blinks blue before you pair your device.

2. On your *Bluetooth* device, turn on the *Bluetooth* feature.

**Tip:** The *Bluetooth* feature is usually found in Settings. A gear icon () often represents Settings on the Home screen.



3. Select **Bose Solo 5 system** from your device list.  
Once paired, the **Bose Solo 5 system** appears connected in the device list.
4. On your *Bluetooth* device, play music to stream to your soundbar.

### If you cannot pair your device

You may need to clear the soundbar's *Bluetooth* pairing list (see page 25). After you clear the list, try pairing again.

See "Troubleshooting" on page 35 for more information.




## Connecting to a paired *Bluetooth*® device

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You can stream audio from a *Bluetooth* device to the soundbar.

**Note:** If there are multiple devices stored in the soundbar's pairing list, it may take a minute or two for the paired device to connect. The soundbar's *Bluetooth* indicator shows connection status (see page 26).

1. On the remote control, press .  
The soundbar connects to the last two devices that streamed to your soundbar.
2. Once connected, on the *Bluetooth* device, play music.

### If you cannot stream audio from a paired device

The soundbar may have lost connection to your device. Check the soundbar's *Bluetooth* indicator. If the paired device is out of range of the soundbar, move your device within range.

## Switching between connected devices

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The soundbar supports multi-point connectivity, which allows you to seamlessly switch playing music between connected devices.


The last two devices that streamed to the soundbar remain connected. During playback, you can pause audio on the streaming device, and then play music from another connected device.

1. Pause music from the streaming device.
2. On another connected device, play music.
3. Repeat steps 1 and 2 to switch between connected devices.

## Clearing the soundbar's *Bluetooth*® pairing list

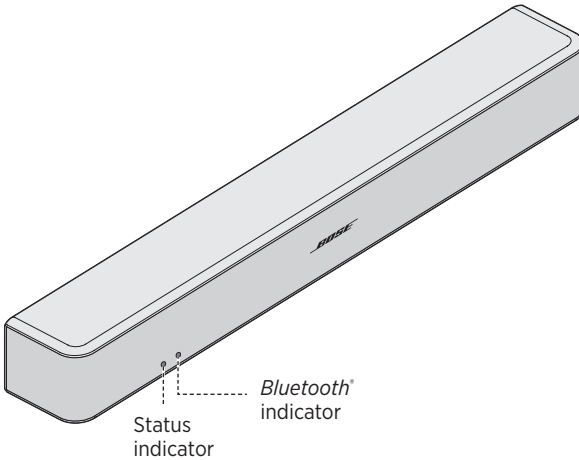
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When you pair a *Bluetooth*® device to the soundbar, the connection is stored in the soundbar's pairing list. You may need to clear the pairing list if you cannot connect to a device. Once you clear the list, you need to pair the device again.

1. Press and hold  for 10 seconds, until the *Bluetooth* indicator blinks blue.
2. On your mobile device, delete **Bose Solo 5 system** from the *Bluetooth* menu.  
The soundbar emits a tone and is ready to pair to a device (see page 24).

## Soundbar indicators

The status and *Bluetooth*<sup>®</sup> indicators on the front of the soundbar provide information on soundbar activity.



### Status indicator

Indicator activity	System state
Off	Soundbar off (standby)
Green	Solid: Soundbar is on Blinking: Soundbar is muted
Amber	Dim: Standby, auto-wake is enabled Solid: Dialogue mode Blinking: Dialogue mode, Soundbar is muted
Red	System error: Call Bose Customer Service. Refer to the contact sheet in the carton.

### *Bluetooth* indicator

Indicator activity	System state
Blue	Blinking: ready to pair
White	Blinking: Connecting Solid: Connected

You may need to use an alternate setup method for the following reasons:

- No sound from a source(s) connected to your TV.
- No optical or coaxial connector on your TV.

## No sound from a source(s) connected to your TV

Some TVs do not deliver sound from connected sources to the soundbar. Use an alternate setup method to directly connect your source(s) to the soundbar.

Problem	What to do
No sound from a source connected to your TV	Connect your source to the soundbar using one of the two cable options. (See page 28.)
No sound from two sources connected to your TV	Connect your sources to the soundbar using Option 1 or Option 2. (See page 30.)

## No optical or coaxial connector on your TV

Some TVs do not have optical or coaxial connectors. Use an alternate setup method to connect your TV to the soundbar.

Problem	What to do
TV only has an analog connector	Connect your TV using a 3.5 mm to RCA stereo cable (not provided). (See page 29.)
TV only has a headphones connector	Connect your TV using a 3.5 mm stereo cable (not provided). (See page 32.)
TV has no audio outputs	Use the audio outputs on another source, such as a cable/satellite box to connect to the soundbar. (See page 28.)

## ALTERNATE SETUP

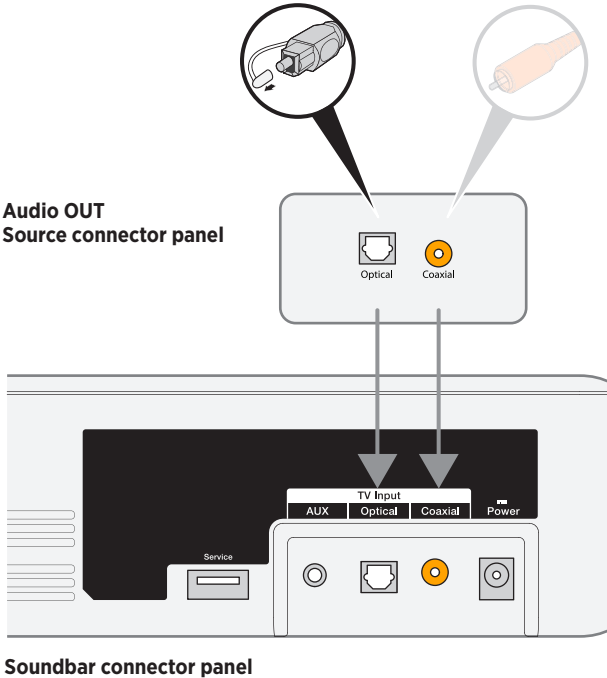
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### Connecting a source to the soundbar

If you do not get sound from a source, such as a DVD/Blu-ray Disc™ player, cable/satellite box, game system or DVR, connected to your TV, connect it to the soundbar. Use only one audio cable.

**CAUTION:** If using an optical cable, remove the protective caps from both ends. Inserting the plug in the wrong orientation can damage the plug and/or the connector.

1. On the back of your source, locate the **Audio OUT** (digital) connector panel.



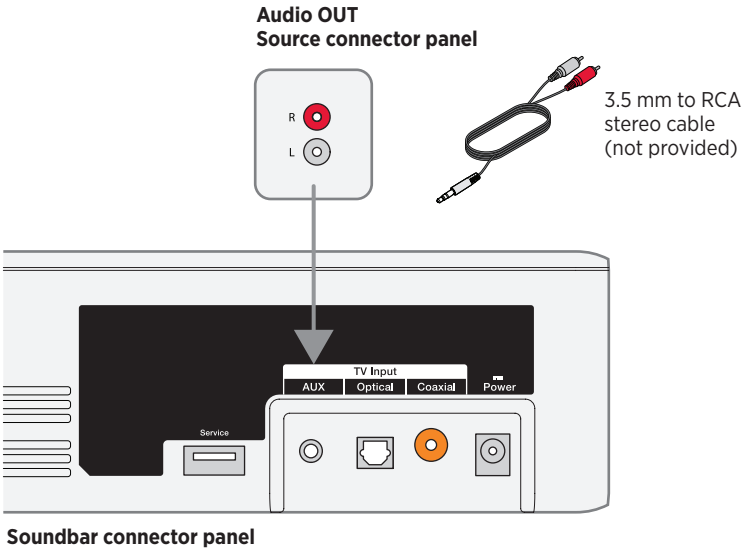
2. Choose an audio cable.
3. If you have not already, disconnect your TV from the soundbar.
4. Connect the audio cable from your cable/satellite box's **Audio OUT** (digital) connector panel to the soundbar.

**Note:** Do not disconnect your source's video cable, such as an HDMI™ cable, from your TV.

## Connecting a source's analog connector to the soundbar

If your source does not have an optical or coaxial connector, and only has analog connectors (red and white), use a 3.5 mm to RCA stereo cable (not provided) to connect to the soundbar.

1. If you have not already, disconnect your TV from the soundbar.
2. Insert the RCA analog cable into the **Audio OUT** RCA (red and white) connectors on your source.
3. Insert the stereo plug into the soundbar's **AUX** connector.



Soundbar connector panel

## ALTERNATE SETUP

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### Connecting two sources to the soundbar

If you do not get sound from any source, such as a DVD/Blu-ray Disc™ player, cable/satellite box, game system or DVR, connected to your TV, connect it to the soundbar. Use only one audio cable for each source.

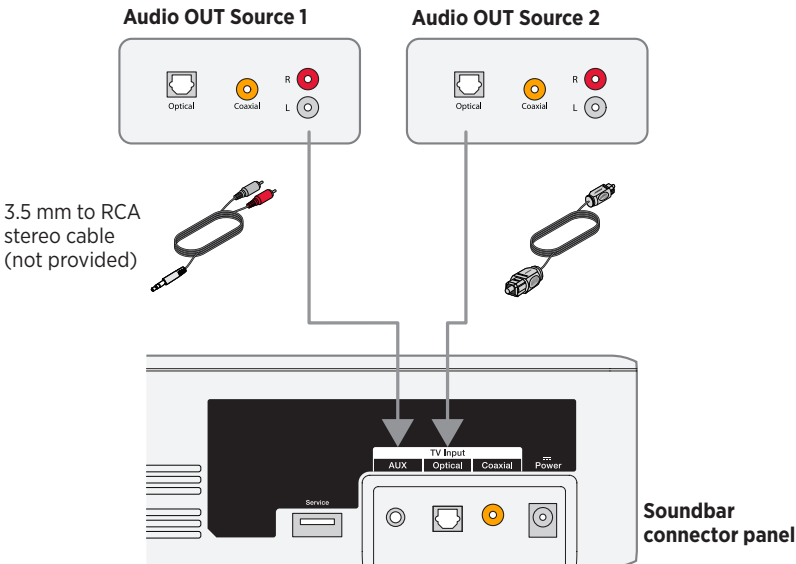
1. On the back of each source, locate the **Audio OUT** (digital) connector panel.
2. Choose a separate audio cable for each source using either Option 1 or Option 2 (see page 31).  
**Note:** You MUST use either Option 1 or Option 2. Do not use the coaxial cable and optical cable at the same time.
3. If you have not already, disconnect your TV from the soundbar.
4. Separately connect the chosen audio cable from each source's **Audio OUT** (digital) connector panel to the soundbar.

**Note:** Do not disconnect your source's video cable, such as an HDMI™ cable, from your TV.

#### Option 1

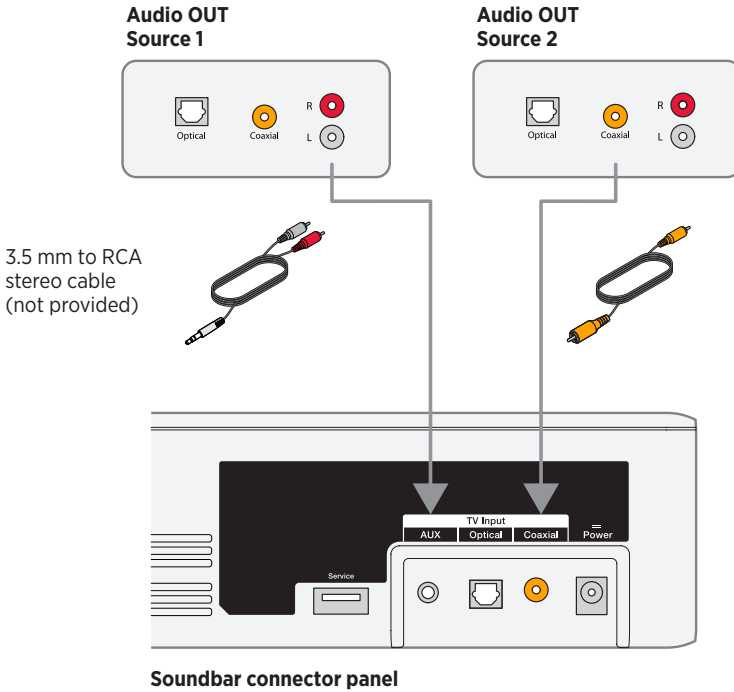
This figure shows two source connections using an optical cable and 3.5 mm to RCA stereo cable (not provided).

**CAUTION:** If using an optical cable, remove the protective caps from both ends. Inserting the plug in the wrong orientation can damage the plug and/or the connector.



**Option 2**

This figure shows two source connections using a coaxial cable and 3.5 mm to RCA stereo cable (not provided).

**Using two sources connected to the soundbar**

Power off sources when not in use. In order for one source to deliver audio to the soundbar, your other source must be off.

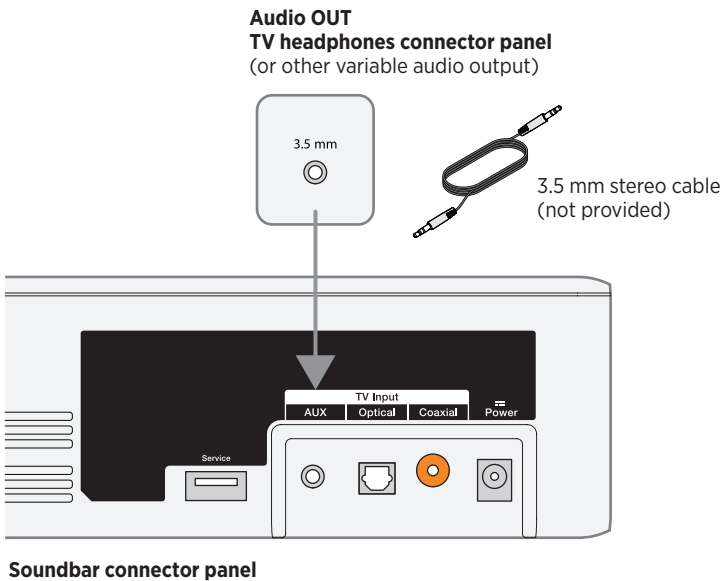
## ALTERNATE SETUP

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### Connecting a TV headphones connector to the soundbar

If your TV only has a headphones connector, use a 3.5 mm stereo cable (not provided) to connect it to the soundbar.

1. Insert the stereo plug into the TV headphones connector.
2. Insert the other end of the cable into the **AUX** connector on your soundbar.
3. Ensure your TV speakers are on. Refer to your TV's owner's guide for more information.
4. To ensure optimal volume control from your soundbar,
  - Set your TV's volume to 75 percent of maximum.
  - Next, set the volume level of your soundbar using the remote control.





## Connect to a Bose Home Speaker or Soundbar

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With Bose SimpleSync™ technology, you can connect your Bose Solo 5 TV sound system to a Bose Home Speaker or Bose Soundbar to listen to the same song in two different rooms at the same time.

**Note:** SimpleSync™ technology has a *Bluetooth*® range of 30 ft (9 m). Walls and construction materials can affect reception.

### Compatible products


You can connect your Bose Solo 5 TV sound system to any member of the Bose Home Speaker family.

Popular compatible products include:

- Bose Smart Soundbar 700
- Bose Soundbar 500
- Bose Home Speaker 500
- Bose Home Speaker 300
- Bose Portable Home Speaker

New products are added periodically. For a complete list and more information, visit: [worldwide.Bose.com/Support/Groups](http://worldwide.Bose.com/Support/Groups)

### Connect using the Bose Music app

1. On your Bose Solo 5 TV sound system remote control, press and hold the *Bluetooth* button  until the *Bluetooth* indicator on your Bose Solo 5 TV sound system blinks blue.
2. Use the Bose Music app to connect your Bose Solo 5 TV sound system to a compatible Bose product. For more information, visit: [worldwide.Bose.com/Support/Groups](http://worldwide.Bose.com/Support/Groups)

#### Notes:

- Make sure that your Bose Solo 5 TV sound system is within 30 ft (9 m) of your Bose Home Speaker or Bose Soundbar.
- You can connect your Bose Solo 5 TV sound system to only one product at a time.

## Reconnect to a Bose Home Speaker or Soundbar

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Power on your Bose Solo 5 TV sound system (see page 18).

Your Bose Solo 5 TV sound system tries to connect to the two most recently-connected *Bluetooth*<sup>®</sup> devices, including your Bose Home Speaker or Bose Soundbar.

**Notes:**


- Your Bose Home Speaker or Bose Soundbar must be within range (30 ft or 9 m) and powered on.
- If your Bose Solo 5 TV sound system doesn't connect, connect using the Bose Music app. You can access this option from the Settings menu.

## Troubleshooting

Problem	What to do
No power	<ul style="list-style-type: none"> <li>• Secure both ends of the power cord.</li> <li>• Plug the power cord into a live AC (mains) outlet.</li> <li>• Unplug the power cord for at least one minute and reconnect.</li> </ul>
No sound	<ul style="list-style-type: none"> <li>• Unmute the soundbar.</li> <li>• Increase the volume.</li> <li>• Plug the audio cable into a connector on your TV labelled <b>Audio Output</b> or <b>Audio OUT</b>, not Audio Input or Audio IN.</li> <li>• Use only one audio cable.</li> <li>• Secure all cable connections and ensure they are correct.</li> <li>• If you are using a cable/satellite box or other secondary source for sound, select the correct TV input.</li> <li>• Enable your TV's audio output and select the correct setting, such as such as <b>Stereo</b> or <b>5.1 Channel Audio</b>. Refer to your TV's owner's guide for more information.</li> <li>• Use alternate setup (see page 27).</li> <li>• If connecting to two sources:               <ul style="list-style-type: none"> <li>– Power off the other source.</li> <li>– Ensure that you are not using an optical cable and coaxial cable.</li> </ul> </li> <li>• If the soundbar is connected to a TV output labelled VARIABLE (VAR), power off your TV speakers, set your TV volume to 75 percent of maximum and unmute your TV.</li> <li>• If connecting through a TV headphones output, increase your TV volume to the maximum limit.</li> <li>• Unplug the power cord for at least one minute and reconnect.</li> </ul>

## CARE AND MAINTENANCE

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Problem	What to do
Cannot play <i>Bluetooth</i>	<ul style="list-style-type: none"> <li>• On your soundbar:               <ul style="list-style-type: none"> <li>– Pair a device (see page 24).</li> <li>– Clear the soundbar’s pairing list (see page 25).</li> <li>– Try pairing a different device.</li> </ul> </li> <li>• On your <i>Bluetooth</i> device:               <ul style="list-style-type: none"> <li>– Turn off and on the <i>Bluetooth</i> feature.</li> <li>– Remove the soundbar from the <i>Bluetooth</i> menu. Pair again.</li> <li>– Use a different music source.</li> <li>– Check your <i>Bluetooth</i> device for compatibility. Refer to your <i>Bluetooth</i> device’s owner’s guide.</li> </ul> </li> <li>• Increase the volume on the soundbar, your mobile device and music source.</li> <li>• Ensure you are using the correct device.</li> <li>• If more than one <i>Bluetooth</i> device is connected, pause your streaming device first.</li> <li>• Disconnect other <i>Bluetooth</i> devices when not in use.</li> <li>• See “Distorted sound” or “No sound.”</li> </ul>
Distorted sound	<ul style="list-style-type: none"> <li>• Secure cable connections on the soundbar and TV (or other connected sources).</li> <li>• If the soundbar is connected to a TV output labelled VARIABLE (VAR), reduce the TV volume.</li> <li>• Use alternate setup (see page 27).</li> <li>• If wall mounting the soundbar, adjust the audio (see page 37).</li> <li>• Unplug the power cord for at least one minute and reconnect.</li> </ul>
Remote control is inconsistent or does not work	<ul style="list-style-type: none"> <li>• Check the batteries to see if they are installed properly or if they need to be replaced (see page 37).</li> <li>• Point the remote control directly at the soundbar.</li> <li>• Check that the status indicator flashes when you press the remote volume or mute button.</li> <li>• Unplug the power cord for at least one minute and reconnect.</li> </ul>
Sound is coming from the TV	<ul style="list-style-type: none"> <li>• Turn off your TV speakers (see page 18).</li> <li>• Mute or decrease the volume your TV.</li> </ul>
Soundbar doesn’t connect with a Bose Home Speaker or Bose Soundbar	<p>Make sure your soundbar is ready to connect: On your Bose Solo 5 TV sound system remote control, press and hold the <i>Bluetooth</i> button  until the <i>Bluetooth</i> indicator on your Bose Solo 5 TV sound system blinks blue.</p> <p>Make sure that your Bose Solo 5 TV sound system is within 30 ft (9 m) of your Bose Home Speaker or Bose Soundbar.</p>

Problem	What to do
Soundbar doesn't reconnect to a previously-connected Bose Home Speaker or Bose Soundbar	Connect using the Bose Music app. You can access this option from the Settings menu.
Delayed audio when connected to a Bose Home Speaker or Bose Soundbar	Visit <a href="http://btu.Bose.com">btu.Bose.com</a> and check for available software updates.
Status indicator is red	System error: Call Bose Customer Service. Refer to the contact sheet in the carton.

## Adjusting the audio for wall mounting

After wall mounting the soundbar, adjust the audio for better bass sound.

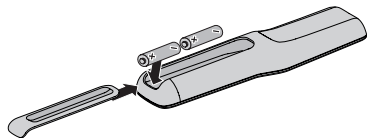
Press and hold  for five seconds.

**Tip:** If you remove the soundbar from the wall, repeat to return the soundbar to default audio settings.

## Replacing the remote batteries

Replace both batteries when the remote control stops operating or its range seems reduced. Use Alkaline batteries.

1. Slide open the battery compartment cover on the back of the remote.
2. Remove both batteries.
3. Dispose of the batteries according to the regulations in your area.
4. Insert two AA (IEC-LR6) 1.5V batteries or the equivalent. Match the + and - symbols on the batteries with the + and - markings inside the compartment.
5. Slide the battery compartment cover back into place.



### Cleaning

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- Clean the surface of the system with a soft, dry cloth.
- Do not use any sprays near the system. Do not use any solvents, chemicals or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

### Customer service

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For additional help, contact Bose Customer Service. Refer to the contact sheet in the carton.

### Limited warranty

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Your system is covered by a limited warranty. Visit our website at [global.bose.com/warranty](https://global.bose.com/warranty) for details of the limited warranty.

To register your product, visit [global.bose.com/register](https://global.bose.com/register) for instructions. Failure to register will not affect your limited warranty rights.

### Technical Information

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#### Input rating

Input: 20VDC, 30W MAX.

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***BOSE***

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