

**The UPS Store™**



**Group Kit**

## About Us

The UPS Store at The Palmer House Hilton is a full service business center and the parcel management provider for The Palmer House Hilton. We provide full service printing, faxing, scanning, computer timeshare, shipping, packaging, and parcel management services.

## Printing

Count on our print experts to provide:

- \* High-quality color and black & white digital printing and copying
- \* Sales and marketing materials: Brochures, Lamination, Binding
- \* Business printing: Name Badges, Tent Cards, Business Cards
- \* Large format banners and posters

## Parcel Management

To us, a parcel is more than just a package. We handle all packages as if they contain precious cargo and can help make sure packages are properly prepared for shipping, so contents stay intact.

When we receive your package at our location, we will hold it securely until you are able to pick it up or deliver the package to your meeting location.

We are proud to offer you:

- \* Package receiving
- \* Customized UPS® shipping services
- \* Professional packing services by our certified packing experts
- \* A secure location for package pickup
- \* Delivery to any location within the hotel

## Packing

Our certified packing experts here at The UPS Store® can pack almost anything. We can save you time and help ensure your items arrive intact at their destination. We specialize in properly packing fragile and high-value items, including antiques, art, electronics, crystal, china and porcelain.

## Shipping

We have a variety of shipping options to meet every deadline and budget. We offer delivery at the right speed, the right time, and the right cost for meeting and exceeding your critical shipment needs.

**Contact us for print orders or package information at 312-917-1705 or via email at [store5905@theupsstore.com](mailto:store5905@theupsstore.com)**

## Parcel Management

Please reference the following information regarding having materials shipped to and from Palmer House Hilton.

All packages and freight deliveries to the hotel are managed through The UPS Store, which acts as the business center and package service department for the property. To ensure proper processing, please address all materials intended for guests as follows:

Attn: Guest Name - Company  
Conference/Group Name  
17 E Monroe St  
Chicago, IL 60603

**Please note that all packages sent to the hotel will incur a handling charge based upon the weight of each item according to the list below:**

<b>Package Handling Fees</b>	
<b>Inbound and Outbound Charges</b>	
Carrier Envelope	\$2.00
Padded Pak	\$5.00
1-10 lbs	\$5.00
11-21 lbs	\$10.00
22-41 lbs	\$20.00
42-60 lbs	\$40.00
61-100 lbs	\$60.00
101 lbs and over	\$100.00
Pallets and Crates	\$400.00

Please fill out the attached authorization forms for payment of handling fees and to provide authorization for delivery of your packages.

Charges are incurred for accepting items on the recipient's behalf and do include delivery to the location of the recipient's choosing within the hotel per request. Please visit The UPS Store Business Center on the Concourse Level to retrieve packages and/or schedule package delivery.

The UPS Store Business Center will also be available to assist exhibitors with all outbound shipping at the close of the conference. The above handling rates will apply to all materials sent from the hotel as well.

Please contact The UPS Store Business Center with any questions.

**Phone: 312-917-1705 Fax: 312-917-1707 Email: [store5905@theupsstore.com](mailto:store5905@theupsstore.com)**

Group Planner/Contact,

Please reference the following instructions for return shipping of your exhibit materials:

**SHIPPING VIA UPS**

Ground/3-Day/2-Day and Next Day Air Shipping

Must be paid for by credit card or billed to a guest room. Please fill out the entire form on the reverse side of this sheet. If billing to a guest room, no credit card information is needed; simply indicate "Billing to Room XXXX" in the credit card number space. Leave this form with your packages and they will be processed by The UPS Store. If you would like a copy of your tracking numbers, please include your e-mail address in the shipping information box.

Shipping \*with\* a UPS account number

Waybill forms are no longer accepted at The UPS Store. If you would like to ship using your UPS account you may do so by creating a pre-paid shipping label Online at [www.ups.com](http://www.ups.com).

**SHIPPING VIA FEDEX**

May only be done if you have a 9-digit Fedex account number. **Pre-printed shipping labels must have your company name as the sender information; not the Palmer House as the sender.** The Package Handling authorization form on the reverse side of this sheet must be filled out for these packages in order for them to leave the hotel to cover the outbound handling charges associated with shipping. The 'shipping services /declared value' and 'shipping information' areas of this form may be left blank, but credit card information or a room number must be supplied in the 'billing information' box. Leave this form along with the waybills for your packages and they will be processed by The UPS Store.

**If you have any questions, please do not hesitate to visit our office or contact us by phone or email:**

**Ph: (312)917-1705 Email: [Store5905@theupsstore.com](mailto:Store5905@theupsstore.com)**



The UPS Store 5905™  
 Palmer House  
 17 E. Monroe St, Chicago, IL 60603 Phone  
 (312) 917-1705 Fax (312) 917-1707  
 E-Mail store5905@theupsstore.com

## Package Handling Authorization Form

Recipient: \_\_\_\_\_ Sender: \_\_\_\_\_  
 Phone Number: \_\_\_\_\_ Total # of Packages: \_\_\_\_\_  
 E-mail Address(Mandatory to receive tracking & receipt): \_\_\_\_\_  
 Group Name: \_\_\_\_\_ Booth#: \_\_\_\_\_

**SHIPPING INFORMATION:** (Must be completed in full Only for packages needing to be processed. For pre-labeled packages, only recipient's name must be filled out in this section)

Already have UPS/FedEx labels                      Need to be processed for shipping

Sender's Name: \_\_\_\_\_  
 Company Name: \_\_\_\_\_  
 Attn: \_\_\_\_\_ Ph: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City, State & Zip Code: \_\_\_\_\_

**Shipping Speed:**    Next Day Air 8:30AM    10:30AM    5:00PM    (Highlight for Saturday)    2 Day Air  
                                  3 Day                    Ground    **Insurance Needed** (Select 'yes' if valued over \$100): NO                    YES\*

\* If yes, value amount/details of which package (s) need insurance **must be provided on the reverse of this form** along with total declared value.

**BILLING INFORMATION:**

Group Master Account                                      Charge to Master Account

*Credit Card information must be completed if not being charged to Group Master Account*

**Credit Card for Inbound & Outbound Package Fees**

Credit Card number: \_\_\_\_\_ CVV: \_\_\_\_\_  
 Credit Card Type:    Visa                    MC                    Amex                    Other  
 Expiration Date: \_\_\_\_\_

**Bill to Guest Room:**

Guest Room # \_\_\_\_\_ Name on Room: \_\_\_\_\_

I authorize The UPS Store to charge my credit card/guest room for the package services described above upon the following business day:

**Cardholder Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Additional insurance information from reverse (Please note, each box is insured individually. If shipping out multiple packages, please indicate what declared value amount should be assigned to each individual package):

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Please note that all incoming and outgoing shipments have handling fees applied per the list below.

Please reference the following instructions for completing the reverse of this form for outgoing shipments if necessary:

**Pre-labeled UPS/Fedex/Alternate Courier Packages:**

If you already have labels completed for outgoing shipments, please leave them with your packages and check 'Already have UPS/Fedex labels'. We'll be happy to tape up your materials and will ensure they're properly processed and picked up in our soonest impending UPS, Fedex, or Alternate Courier pickup. Only handling charges per the weight of each item as listed below will be applied to the credit card or guest room provided. For FedEx pre-printed labels make sure the sender information has your company name and not the Palmer House as the sender.

**Packages That Need to be Processed/Have Labels Generated for Shipping:**

All shipments intended to ship via Next Day, 2-Day Air, 3 Day Select, or Ground will be processed via UPS and must be paid for by credit card or to guest room. Please fill out the entire form on the reverse side of this sheet, noting additional insurance information below. Tracking numbers and receipts will be e-mailed to any provided e-mail addresses, and both shipping charges and the handling fees listed below will be billed to the guest room or credit card provided.

<b>Inbound &amp; Outbound Charges</b>	
Carrier Envelope	\$2.00
Padded Pak	\$5.00
1-10 lbs	\$5.00
11-21 lbs	\$10.00
22-41 lbs	\$20.00
42-60 lbs	\$40.00
61-100 lbs	\$60.00
101 lbs and over	\$100.00
Pallets/Crates	\$400.00

If you have any questions, please do not hesitate to visit our office or contact us by phone or email.

Ph: (312) 917-1705 Email: [Store5905@theupsstore.com](mailto:Store5905@theupsstore.com)

Thank you!

## Full Color Printing & Copying\*

Price based on volume

8.5" X 11"	\$1.89
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8.5"X14"	\$2.89
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11" X 17"	\$3.49
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Per Impression

## Black & White Printing & Copying\*

Price based on volume

8.5" X 11"	\$0.50
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8.5"X14"	\$0.65
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11" X 17"	\$0.75
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## Package Handling Inbound and Outbound

Carrier Envelope	\$2.00
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Padded Pack	\$5.00
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1-10 lbs.	\$5.00
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11-21 lbs.	\$10.00
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22-41 lbs.	\$20.00
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42-60 lbs.	\$40.00
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61-100 lbs.	\$60.00
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101+ lbs.	\$100.00
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Pallets/Crates	\$300.00+\$100.00 Movement
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### Additional Package Movements

1-59 lbs	\$10.00
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60+ lbs	\$15.00
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The handling charge is for accepting the package on your behalf, electronically inventorying it in our database system & notifying you it has been received, securely storing the package until you arrive & delivering it complimentary anywhere within the hotel upon your request.

## Specialty Paper\*

Card stock 110lbs	\$0.55
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Glossy	\$0.55
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Linen or resume paper	\$0.55
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Envelopes	\$0.50
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Colored paper	\$0.35
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### Wide-Format Printing (24 hour notice)

Foam Board	Ask for Quote
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Banner/Signs	Ask for Quote
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## Document Finishing Services\*

Comb Binding	\$7.95
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8.5" x 11" laminating	\$3.95
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8.5" x 14" laminating	\$4.95
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11" x 17" laminating	\$5.95
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Business cards	Ask for Quote
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Tent cards	Ask for Quote
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Name badges	Ask for Quote
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## Faxing

Incoming Domestic -1st pg - 5th	\$2.00/page
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-each page after the 5th	\$1.00/page
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Outgoing Domestic -1st pg - 5th	\$2.00/page
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-each page after the 1st	\$1.00/page
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Outgoing International -1st page	\$10.00
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-each page after the 1st	\$1.00/page
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## 24 Hour Computer Time Services

### Time Rental

15 Minutes	\$6.95 min
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Price Per Minute	\$0.49
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### Printing

Airline boarding pass	FREE
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Black & white print	.50/each
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Color print	1.89/each
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## Shipping Services

### Domestic

UPS Next Day Air®
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UPS 2nd Day Air®
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UPS 3 day Select®
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UPS Ground
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### International

UPS Worldwide Express
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UPS Worldwide Expedited
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UPS Worldwide Saver
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UPS Worldwide Standard
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## Additional Products & Services

### Packing Services

Certified Packing Experts
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Custom boxes for odd-size items
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Retail Shipping Supplies and Boxes
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Shredding	\$3.00 per lbs
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Passport Photos	\$15.99
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Notary Services
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Office Supplies
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## Moving Supplies & Packaging Materials

Boxes, cushioning and tape  
Moving kits\*